



InterSys, LLC

"Your Conduit to Understanding"

AGENDA

Ethics & Professional Conduct Interpreting Workshop

Trainer: Johnny Romero, CMI-Spanish

Professional Conduct Interpreting Principles

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| 9:00 - 9:15 | Introduction: Setting the Tone, overview of the class and your expectations. |
| 9:15 - 9:45 | Codes of Ethics (IMIA & NCIHC) |
| 9:45 - 10:00 | Group Activity: Case studies and discussion |
| 10:00 - 10:30 | Culture brokering vs Advocacy |
| 10:30 - 10:45 | Group Activity: Role play exercises |
| 10:45 - 11:00 | <i>Break</i> |

Code of Ethics Interpreting Exercises

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| 11:00 - 11:30 | Professional Conduct & Judgment |
| 11:30 - 11:45 | Group Activity: Applying professional judgment |
| 11:45 - 12:15 | Assertive Communication |
| 12:15 - 12:25 | <i>Break</i> |
| 12:25 - 1:00 | Group Activity: Communication exercises |